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Keeping people safe

# **Glasgow 2014 Commonwealth Games Private Contract Security Deployment**

Ian Thomas Security Consultant  
Police Scotland



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# Presentation

Background

Security Supplier Framework

Assurance Role

Games-Time Performance

Lessons Learned



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# Background

January 2013 - Venues split into 3 lots - Glasgow Edinburgh and Dundee. Glasgow divided into 5 sub-lots.

Security companies could not provide required numbers.

3 consortia bid for the Glasgow venues was unsuccessful.

September 2013 PCS supplier framework established.

# Security Supplier Framework

17 companies on the framework

8 providing only private contract security (PCS)

5 providing only contract safety stewarding (CSS)

4 providing both PSS and CSS

3216 PCS staff required (Peak day + multiplier)

2802 CSS staff required (Peak day + multiplier)



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# Security Supplier Framework

2,500 Police Officers deployed to PSA and VSA

1100 (with an additional 900 contingency) UK Military  
deployed to PSA and VSA

# Assurance Role

QA team comprised personnel from SIA, CPNI, Army Inspectorate Team and Police Scotland.

Assured seven subject areas but the majority of the inspections focused on security staff

Assurance of PCS companies commenced 7 weeks before Games commenced and focused on recruitment, training, accreditation, deployment and the logistical demand.

Staff retention was a major focus as a result of issues identified immediately prior to London 2012.



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# Games-Time Performance

Overall the security and stewarding companies performed to a good standard.

Efficiency improved as multi-day deployments progressed.

In some cases it was difficult to provide confidence that the larger deployments would meet the demand for staff.

The huge logistical problems were solved.

Scheduling of staff remained a problem.



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# Lessons Learned

The private security industry has challenges in providing sufficient and appropriate staff for high threat, large-scale, multi-day, multi-venue events.

Organisers of such events should make the administrative burden placed on companies as streamlined and efficient as possible.

It is likely that organisers will need to provide high levels of administrative support to companies.

The deployment of military personnel and police officers at such high threat events provides a strong foundation for the security response.

Effective communication between companies and organisers is essential



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**Any Questions ?**



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