

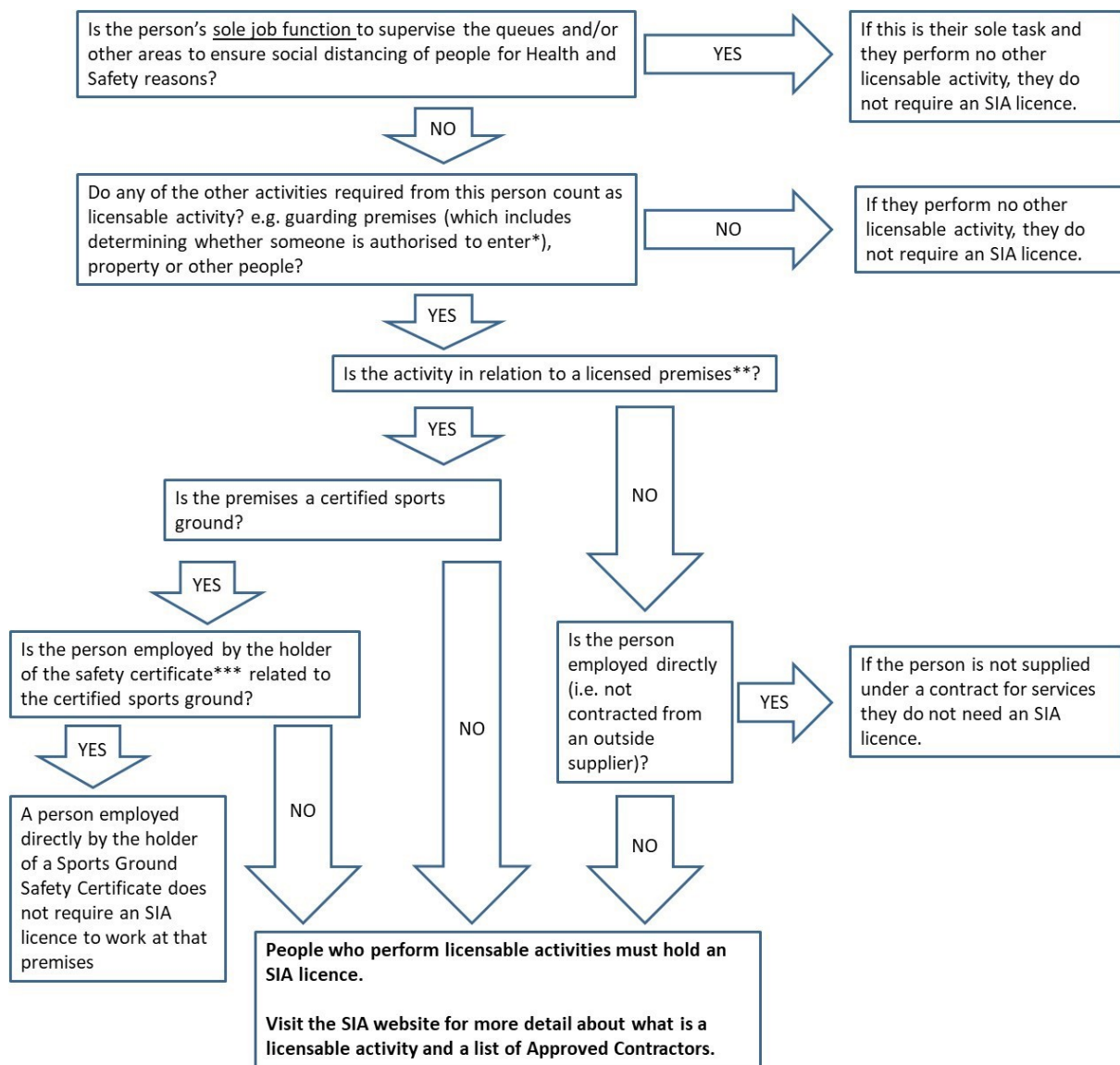
## QUEUE MANAGEMENT AND SIA LICENSING

**This guide explains how SIA licensing may affect the way you manage queues and access to your premises.**

Many businesses employ or contract staff to control access to their premises and manage queues. The people who do this job may need to hold an SIA licence.

Any person who performs a licensable activity must have an SIA licence or a licence dispensation notice (LDN) issued by an SIA approved contractor. If they do not then they are breaking the law.

### Do they need a licence?



#### Notes:

\* In relation to Covid-19 rules, this may include (but is not limited to): ensuring a person is wearing a face covering; requiring a person to prove their identity (including temporarily removing a face covering); requiring a person to pass a temperature check.

\*\*A definition of 'licensed premises' can be found at [www.legislation.gov.uk/ukpga/2001/12/schedule/2/paragraph/8](http://www.legislation.gov.uk/ukpga/2001/12/schedule/2/paragraph/8)

\*\*\*Not applicable in Scotland